



How to Contact us

Drop In

Our face-to-face service is completely free, confidential and independent. It is available in over 215 locations nationwide and you do not need an appointment.

Call

Our Helpline **0761 07 4000** is open Monday to Friday, 9am to 8pm, if you would like to call us for information and advice.

Log On

Our website www.citizensinformation.ie has lots of information across a broad range of topics to help you find out about your rights and entitlements.



CALL US
Mon-Fri 9am-8pm



LOG ON
www.citizensinformation.ie



DROP IN
To your local office

Social Welfare Entitlements & Appeals

Housing Queries

Employment Rights

Education & Training

Income Supports

Family Matters

Health Services

Moving Country & Citizenship

Money & Tax

Death & Bereavement

Consumer Rights

Plus many other topics

Free and Confidential Service

No appointment necessary

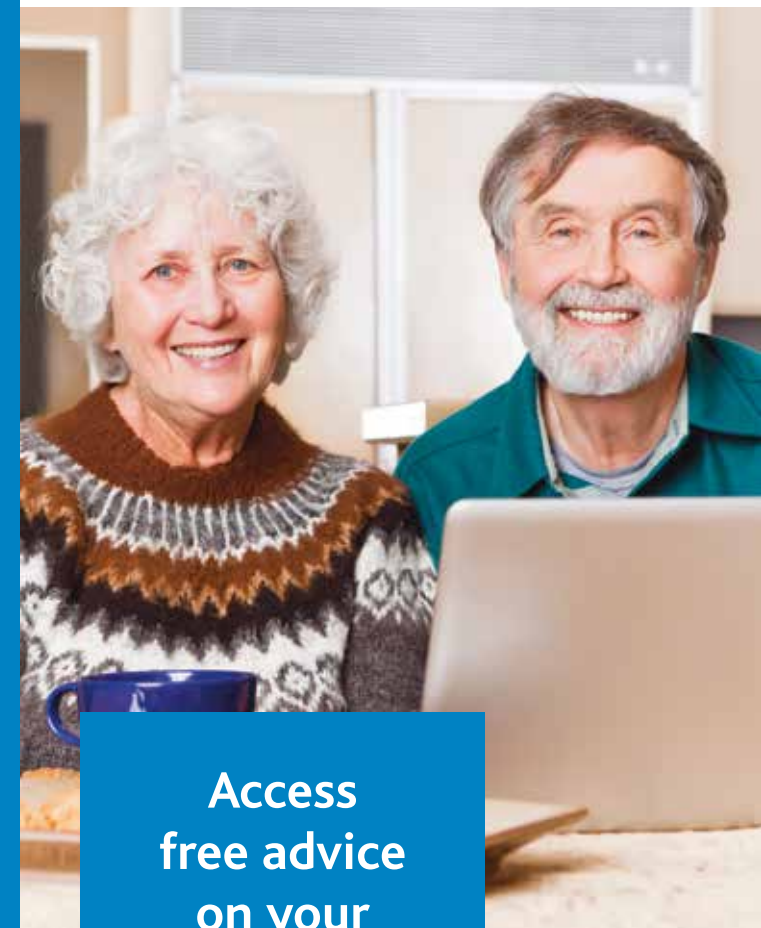
National phone line open

Mon to Fri 9am - 8pm

0761 07 4000


Citizens Information
www.citizensinformation.ie


Citizens Information



**Access
free advice
on your
entitlements
for older people**



Knowing your rights

The Citizens Information Service provides information and advice on rights and entitlements to a broad range of public and social services for older people.

The Department of Employment Affairs and Social Protection makes a range of payments to older people.

The State Pension (Contributory) – is payable from the age of 66. You are allowed to have income from any other source while you receive this pension, but both the income and the pension are taxable.

The State Pension (Non-Contributory) – is a means-tested payment for people aged 66 and over which you may qualify for, if you do not qualify for a State Pension (Contributory).

If you are unsure whether or not you qualify for a payment, you should apply anyway if you are over 66.

Generally payments are made up of a personal payment for yourself and extra amounts for your dependent spouse, civil partner or cohabitant and any dependent children.

There is also a range of other benefits including:

Living Alone Increase – is a supplementary payment for people aged 66 and over who are getting certain social welfare payments and living alone.

Aged 80 Increase – If you are getting an Irish social welfare pension, you automatically get an increase in your pension when you reach 80 years of age.

Household Benefits Package – includes the Electricity or Natural Gas Allowance and a Free TV Licence. If you are aged 70 or over, you qualify, regardless of your income or who lives with you.

Free Travel – If you are aged 66 or over or under 66 and getting certain social welfare payments, you may qualify for Free Travel,



entitling you to free travel at any time on bus, rail and DART services operated by Dublin Bus, Bus Éireann, Iarnród Éireann, LUAS and on certain private services which have opted into the scheme.

The National Fuel Scheme – is a means-tested payment to help people who cannot afford their own heating costs.

Additional supports which may be means-tested include:

- **Better Energy Warmer Homes Scheme**
- **Mobility Aids Grant Scheme**
- **Housing Adaptation Grant for People with a Disability**
- **Housing Aid for Older People Scheme**

Getting your entitlements

If you are struggling to access your entitlements or even wish to find out what they are, you can contact the Citizens Information Service for more information.