

## How to Contact us

### **Drop In**

Our face-to-face service is completely free, confidential and independent. It is available in over 215 locations nationwide and you do not need an appointment.

#### Call

Our Helpline **0761 07 4000** is open Monday to Friday, 9am to 8pm, if you would like to call us for information and advice.

### Log On

Our website www.citizensinformation.ie has lots of information across a broad range of topics to help you find out about your rights and entitlements.







Fold

Social Welfare Entitlements & Appeals

**Housing Queries** 

Fold

**Employment Rights** 

**Education & Training** 

**Income Supports** 

**Family Matters** 

**Health Services** 

**Moving Country & Citizenship** 

Money & Tax

Death & Bereavement

**Consumer Rights** 

Plus many other topics

Free and Confidential Service No appointment necessary

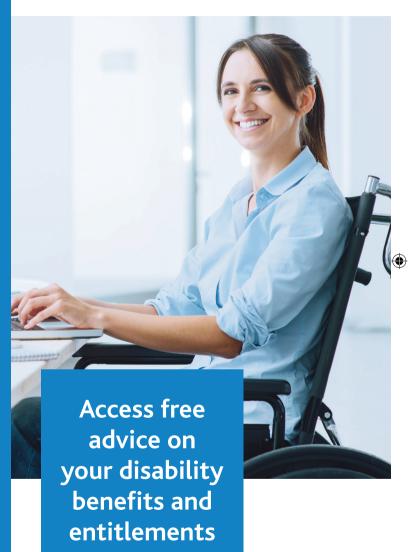
National phone line open Mon to Fri 9am - 8pm

0761 07 4000





**Fold** 

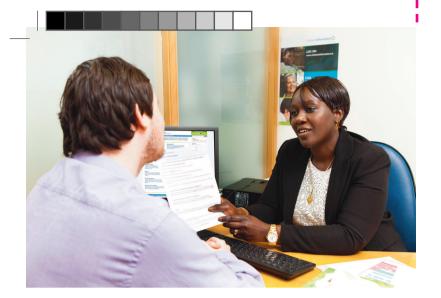


Funded and supported by the Citizens Information Board

Cit Disability Leaflet.indd 1

Fold

16/05/2018 17:00



# **Knowing your** rights

The Citizens Information Service provides information and advice on your rights and entitlements to a broad range of public and social services for people who are sick or who have a disability.

You may qualify for certain payments even if you are sick for just a short time. For other payments you need to show that you have an illness or disability that will last longer than one year.

#### **Benefits include:**

Illness Benefit — a social insurance payment for those with a short-term illness.

**Invalidity Pension** – a long-term social insurance payment.

Partial Capacity Benefit – a scheme, which allows you to return to work (if you have reduced capacity to work) and continue to

receive a payment from the Department of Employment Affairs and Social Protection.

**Fold** 

Fold

**Disability Allowance** – a long-term social assistance payment for those aged 16-66 with a disability expected to last at least one year.

**Blind Pension** — also a long-term social assistance payment.

The Occupational Injuries Benefit Scheme – applies to work related injuries and diseases. If you are injured at work (or travelling directly to or from it) or have contracted a disease due to the type of work you do, you may qualify for benefits under this scheme.

Supplementary Welfare Allowance – a means-tested weekly allowance paid to people who do not have enough income to meet their needs. A payment may be made to bring your income up to the appropriate Supplementary Welfare Allowance rate. You may also qualify if you are waiting for another social welfare payment to be paid.



Generally, social welfare payments are made up of a personal payment for yourself and extra amounts for your dependent spouse, civil partner or cohabitant and your dependent children.

There is also a range of other benefits and services available which help those with long term illness or disability to access education, enter the workforce and play an active role within the community.

# **Getting your entitlements**

Fold

If you are struggling to access your entitlements or even wish to find out what they are, you can contact the Citizens Information Service for more information.

•

