



How to Contact us

Drop In

Our face-to-face service is completely free, confidential and independent. It is available in over 215 locations nationwide and you do not need an appointment.

Call

Our Helpline **0761 07 4000** is open Monday to Friday, 9am to 8pm, if you would like to call us for information and advice.

Log On

Our website www.citizensinformation.ie has lots of information across a broad range of topics to help you find out about your rights and entitlements.



CALL US
Mon-Fri 9am-8pm



LOG ON
www.citizensinformation.ie



DROP IN
To your local office

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Social Welfare Entitlements & Appeals
Housing Queries
Employment Rights
Education & Training
Income Supports
Family Matters
Health Services
Moving Country & Citizenship
Money & Tax
Death & Bereavement
Consumer Rights
Plus many other topics

Free and Confidential Service
No appointment necessary

National phone line open
Mon to Fri 9am - 8pm

0761 07 4000



Access free advice on your disability benefits and entitlements

Funded and supported by the Citizens Information Board

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Knowing your rights

The Citizens Information Service provides information and advice on your rights and entitlements to a broad range of public and social services for people who are sick or who have a disability.

You may qualify for certain payments even if you are sick for just a short time. For other payments you need to show that you have an illness or disability that will last longer than one year.

Benefits include:

Illness Benefit – a social insurance payment for those with a short-term illness.

Invalidity Pension – a long-term social insurance payment.

Partial Capacity Benefit – a scheme, which allows you to return to work (if you have reduced capacity to work) and continue to

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receive a payment from the Department of Employment Affairs and Social Protection.

Disability Allowance – a long-term social assistance payment for those aged 16-66 with a disability expected to last at least one year.

Blind Pension – also a long-term social assistance payment.

The Occupational Injuries Benefit Scheme – applies to work related injuries and diseases. If you are injured at work (or travelling directly to or from it) or have contracted a disease due to the type of work you do, you may qualify for benefits under this scheme.

Supplementary Welfare Allowance – a means-tested weekly allowance paid to people who do not have enough income to meet their needs. A payment may be made to bring your income up to the appropriate Supplementary Welfare Allowance rate. You may also qualify if you are waiting for another social welfare payment to be paid.

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Generally, social welfare payments are made up of a personal payment for yourself and extra amounts for your dependent spouse, civil partner or cohabitant and your dependent children.

There is also a range of other benefits and services available which help those with long term illness or disability to access education, enter the workforce and play an active role within the community.

Getting your entitlements

If you are struggling to access your entitlements or even wish to find out what they are, you can contact the Citizens Information Service for more information.



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